

# ESTABLISHING A CULTURE OF EFFECTIVE COMMUNICATION IN EDUCATION

Building resilience and fostering well-being through effective communication

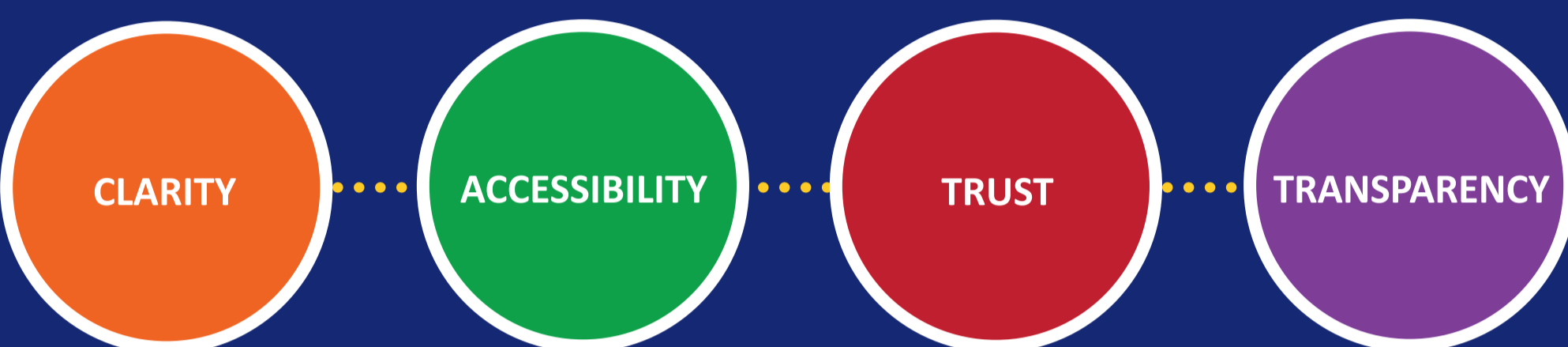
The **Building Resilience through Inclusive Education Systems (BRIES)** activity looked at how education systems in Europe have been affected by the COVID-19 pandemic, the lessons learnt, and how to turn the crisis into an opportunity to build resilience and foster well-being.

A well-established culture of effective communication supports the resilience and well-being of learners, families, teachers and school communities. In times of crisis, this reduces the impact of risk factors for all.

A culture of **effective communication in education** enables and supports stakeholders to...

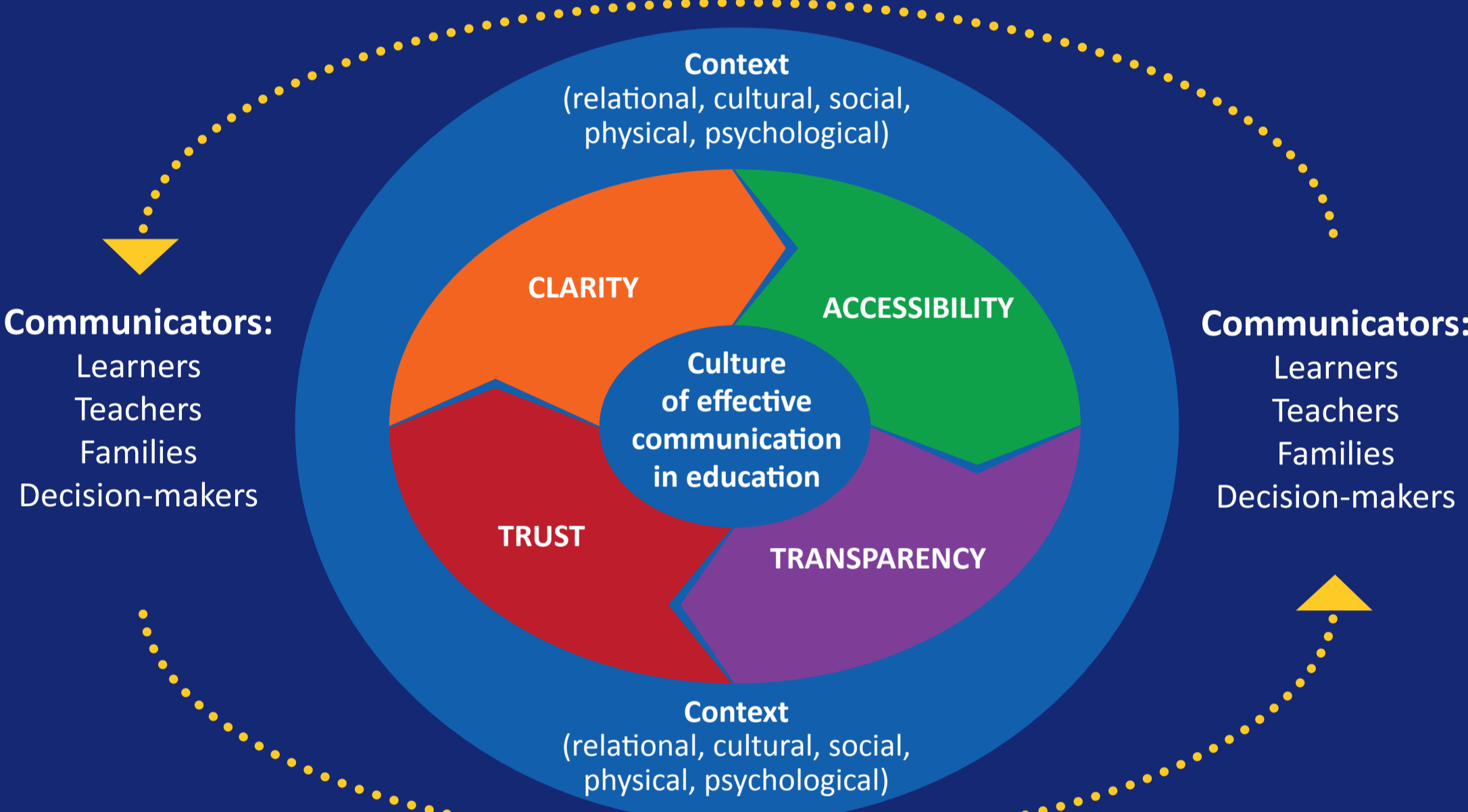


## The core elements of effective communication



The **Establishing a Culture of Effective Communication in Education** model encompasses two-way and multi-channel communication, offering different ways to communicate online and in person. The core elements describe the essential basis for effective communication, while considering different contexts, using multiple channels.

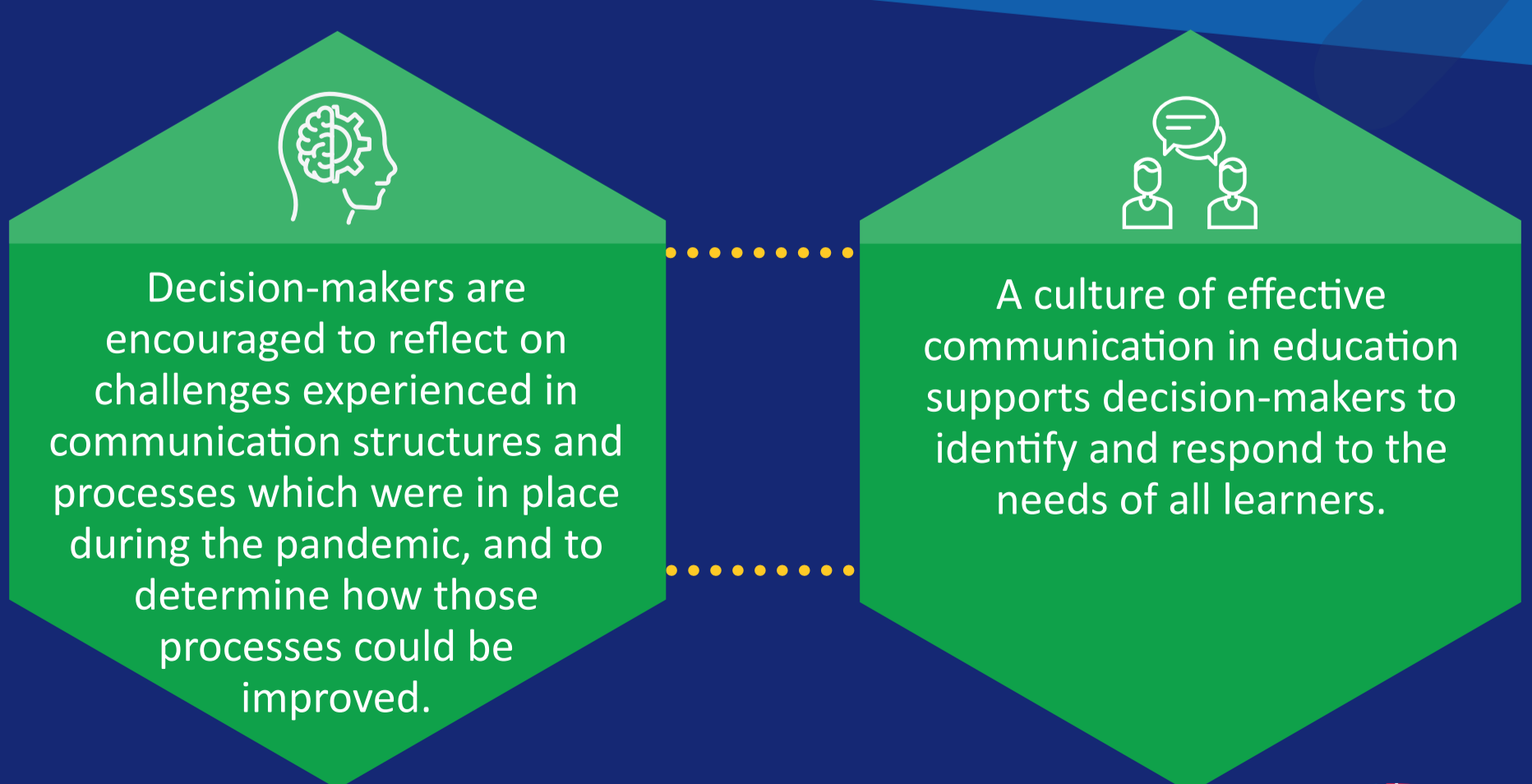
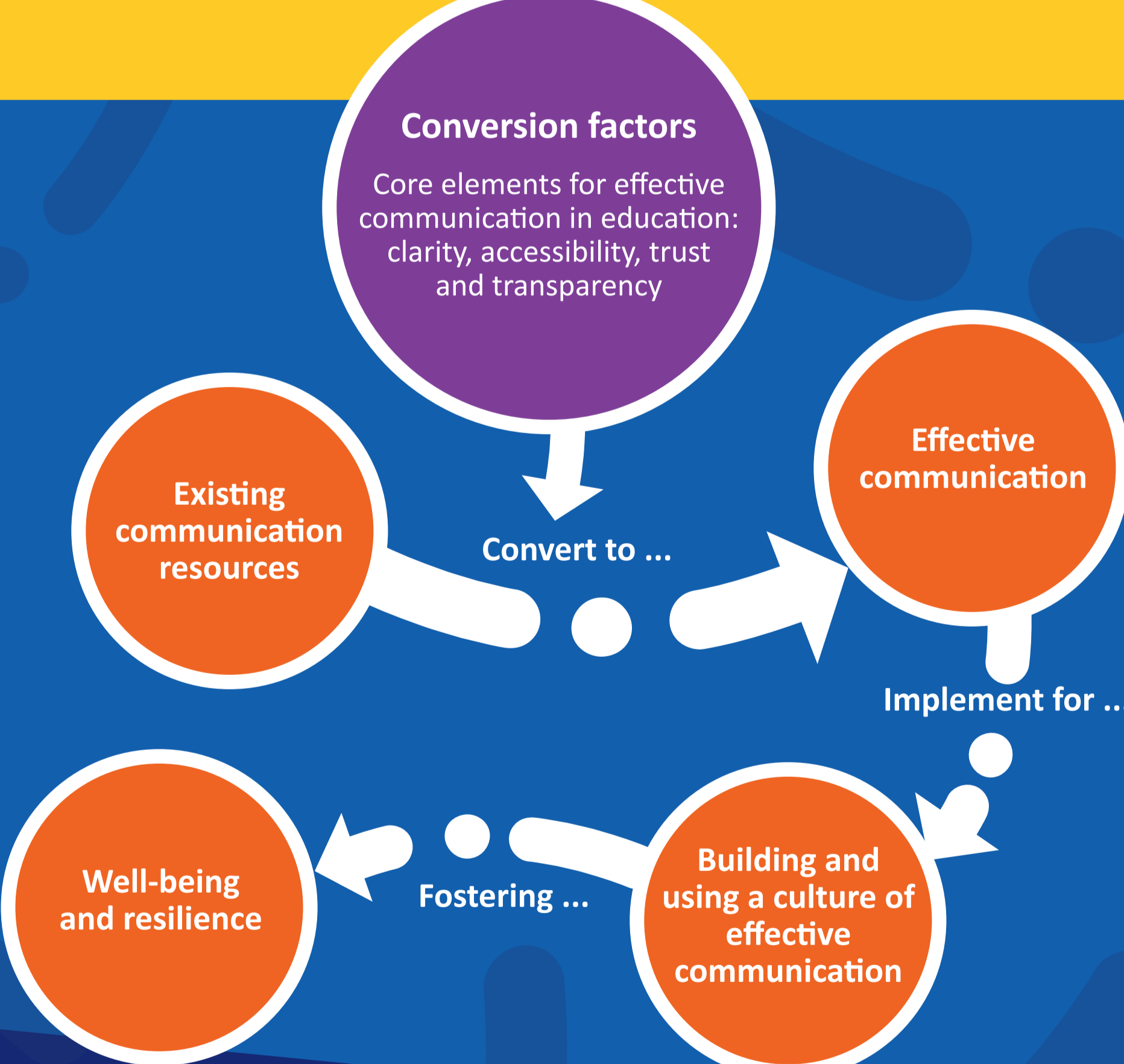
## Multi-Channel Communication



## Multi-Channel Communication

The **Establishing a Culture of Effective Communication in Education** model is connected to a well-being framework. The core elements feed into the framework as factors that convert existing communication resources into effective communication.

When education stakeholders implement effective communication, they develop a culture of effective communication with the participation of all those involved in the education environment. This, in turn, leads to improved well-being and resilience for all, also in the face of crises.



For a more in-depth look at how effective communication in education can support crisis mitigation, download the **Guidance for Establishing a Culture of Effective Communication in Education** available on the Agency website.

Access the BRIES web area to learn more about the activity:

[www.european-agency.org/activities/BRIES](http://www.european-agency.org/activities/BRIES)

© European Agency for Special Needs and Inclusive Education 2024

